

CHECKLIST

The following is advice on how to support your claim that your vehicle is a lemon:

- Maintain a daily log recording each time you observe or experience the issue which occurs with your vehicle.
- Take pictures and/or video of any issues that can be captured electronically (i.e. take pictures of any check engine light or any other lights that come on in the vehicle or take a picture of any leak that appears on the ground or elsewhere.) Note the date and time the video or pictures were taken in your daily log.
- In case you have a passenger on a day a problem occurs please note that person's name and address in your daily log.
- If you take your vehicle in for repairs make sure the dealer lists each and every complaint that you have on the repair order you are given.
- Keep copies of all repair orders and/or work or maintenance on your car even if routine. Make any appropriate notes in your daily log.
- Keep all correspondence from dealer, the manufacturer, Attorney General's Office, etc.